

# Alameda County Sheriff's Office

Support Services  
1401 Lakeside Drive, 12<sup>th</sup> Floor, Oakland, CA 94612-4305



**Gregory J. Ahern, Sheriff**

Coroner - Public Administrator - Marshal  
Director of Emergency Services

April 5, 2013

Manual DeFreitas, President  
Platinum Pipeline  
P.O. Box 2429  
Dublin, CA 94568

Dear Mr. DeFreitas:

I wanted to take a moment to express my appreciation for the outstanding job you did for the Alameda County Sheriff's Office with the installation of the fire sprinkler system water line and a 3" gas line at our Regional Training Center in Dublin, CA. Throughout my contact with your company, everyone has been polite, professional, and thorough in every way possible.

My initial contact with your company was to request a quote from your company's for this job. Your staff prepared an excellent quote and everything requested was well prepared and complete. Your quote was reasonable and fair and, of course, your company received the contract.

The efficiency with which your staff prepared the plans and walked them through the permit process was impressive. I was especially impressed with Lisa DeFreitas, Josh Kucek and Larry Fillmore. They all represented Platinum Pipeline with a sense of pride and efficiency. I am not surprised at the speed with which the permits were issued.

Eric Stillson, the Foreman, and his entire crew, came prepared to get the job done quickly and efficiently. I was especially pleased with the manner in which they went about their work, keeping the job site clean, orderly, and safe. They were effective in working around issues with access to parking by Sheriff's Office staff and Training Center students, which made the job go very well.

When the job was complete, Eric and Josh made sure the parking lot was clean and everything was restored to its original state. They re-stripped many of the parking stalls and placed ground cover over the flowerbeds that were disturbed by the trenching. They actually left much of the job site in better shape than they found it. Members of the crew personally asked if everything looked ok. They were concerned and obviously pleased when I expressed my appreciation for their good work.

It was a pleasure doing business with a company that takes pride in what they do, especially when that pride permeates throughout the organization as it does in yours. I look forward to the opportunity to work with Platinum Pipeline in the future.

Sincerely,

  
Roger D. Power, Captain  
Support Services